

Easterling, Deborah

230164

From: Easterling, Deborah
Sent: Monday, June 06, 2011 3:11 PM
To: 'Rutkowski, Francis S. (Frank)'
Subject: RE: Carolina Water Service protestant - docket number 2011-47-WS.

Dear Mr. Rutkowski,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2011-47-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Rutkowski, Francis S. (Frank) [<mailto:Rutkowski.Frank@mayo.edu>]
Sent: Monday, June 06, 2011 11:16 AM
To: Contact
Cc: Rutkowski, Francis S. (Frank)
Subject: Carolina Water Service protestant - docket number 2011-47-WS.
Importance: High

June 6, 2011

Jocelyn Boyd, Clerk
South Carolina Public Service Commission
101 Executive Center Drive, Suite 100
Columbia, SC 29210

Dear Ms. Boyd,

This letter is in reference to docket number 2011-47-WS regarding my protestant against Carolina Water Service's latest request for a rate increase. We have lived in the Columbia area for more that 16 years and for the last 3.5 years having water service from Carolina Water Service. This water system is really horrible. Most of our clothes, towels, dish cloths smell like rotten mildew, our water that flows out of the faucet smells like sewage or extreme chlorine and bleach. We can not wash our cars with this water as it leaves permanent water stains on the paint. Several times a year we spend around \$40 on filters so that we can at least filter the water

to drink but really fear that we are going to be sick because the water is so bad. Several of our bathrooms run brown water, particularly our garden tub and children's rooms.

They have tried to make the water better but all efforts just seem to be a band aide. I think the system for our neighborhood was designed for a small development of a few houses. We have over 100 homes and it just doesn't seem to work.

I am not happy paying for the current water. They are now looking to increase the cost and that is just not right. We often feel that we would have better water if we lived in a third world country. Please put your selves in our shoes. Would you like to live with this kind of substandard water and then be charged more?

Should you have any questions, please contact me at 803-732-8930. I appreciate your consideration in this matter. Can you please let me know you received this letter?

Sincerely,

A handwritten signature in black ink that reads "Frank S. Rutkowski". The signature is written in a cursive, flowing style.

Frank S. Rutkowski
123 Match Point Drive, Chapin, SC 29036 (Forty Love Point Subdivision)